



**We have a new CCW program! Please create your account AS SOON AS POSSIBLE so we can continue your application process. This is very important to avoid potential delays!**

To visit our new site, head to the URL <https://ccw-sdsd.cssa.cloud>.



If this is your first time using our new system, you must sign up for a new account. You may do so by clicking the 'Log in or Sign Up' button.

Once you have been redirected to the sign in page, click on the 'Sign up now' button.

A screenshot of a web page titled "Sign in" for SDSL. The page has a blue border. At the top center is the SDSL logo, which consists of the letters "SDSD" in white on a dark blue square background. Below the logo, the text "Sign in" is displayed in a large, bold, black font. Underneath, it says "Sign in with your email address". A red error message reads "Please enter your Email Address". There are two input fields: the first is labeled "Email Address" and the second is labeled "Password". Below the password field is a blue link that says "Forgot your password?". At the bottom of the form area is a blue button with the text "Sign in". Below the button, it says "Don't have an account? [Sign up now](#)".

Cancel



## User Details

Email Address is required.

Send verification code

Create

In the email address field, please enter the email address that is associated with your existing application from the previous system. Once you've done so, click on the "send verification code" button. This will send a code to the email address that you have entered. Enter that code into the verification code box and click "verify code."

Once verified, you may now enter a password and click the "create" button.

After clicking create, it will direct you to a multi-factor authentication page. You must add your phone number and click either "send code" or "call me", whichever you prefer.

The image displays two sequential screenshots of a multi-factor authentication interface. Both screens feature a back arrow labeled 'Cancel' and a 3D cube icon. The left screen is titled 'Multi-factor authentication' and prompts the user to 'Enter a number below that we can send a code via SMS or phone to authenticate you.' It includes a 'Country Code' dropdown menu currently showing 'United States (+1)', a 'Phone Number' input field, and two blue buttons: 'Send Code' and 'Call Me'. The right screen is also titled 'Multi-factor authentication' and states 'We have the following number on record for you. We can send a code via SMS or phone to authenticate you.' It prompts the user to 'Enter your verification code below, or [send a new code](#)' and features a large input field and a light blue 'Verify Code' button.

If you select "send code" you will receive a text message containing your verification code. Enter it in the box and click "verify code." If you select "Call Me", answer the call and follow the prompt.

After you have been authenticated, you will be redirected to the home page.

To begin the process of linking your existing application, click on the “**start here**” button. You will be asked to enter your state ID number and date of birth. Please enter this information accurately and check for typos before submitting.

The image shows a form for linking an existing application. At the top, there is a link 'Let's find out more about you' and a 'START OVER' button. Below this, a message states: 'San Diego Sheriff's Office CCW records have moved to CCW Pro.' The next instruction is: 'To help determine your next step, please enter your state ID number and date of birth.' There are two input fields: 'State ID Number' and 'Date of Birth' (with a calendar icon). At the bottom, there is a 'SUBMIT' button.

Once you click submit, if you typed in your information correctly, you should see a message saying, "we have found a match." Click on the continue button to fill out the match request form.

If for some reason your record couldn't be found, the next question will ask if you have an upcoming appointment. Select **yes**, and then press continue.

You will end up on this match request form and will be required to fill out some personal information.

Enter your first and last name, date of birth, drivers license number, and upload a picture of your drivers' license. Optionally, you can enter your CCW license number displayed on the card (agency license number) and upload a photo of your CCW Permit. If you have an appointment scheduled it is very important that you enter the date and time of the appointment. This will help us ensure a smoother transition into the new system.

Please fill in this information to help us find your application/permit.

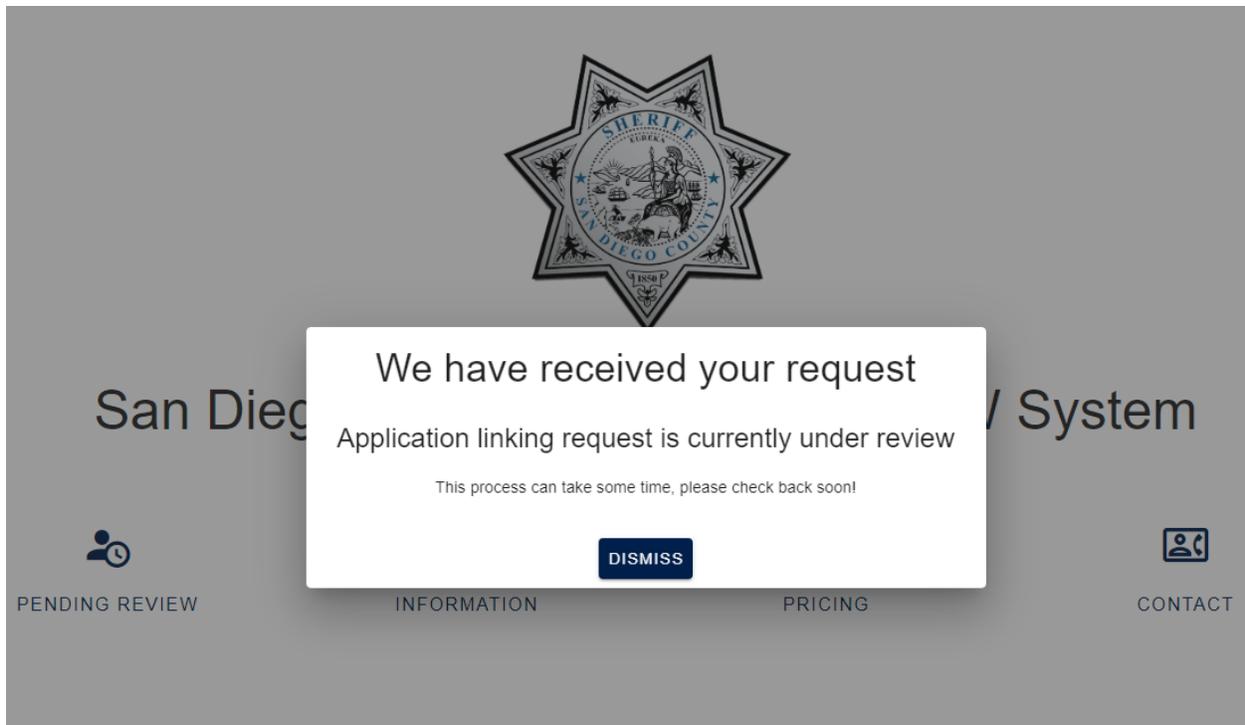
|   |   |
|---|---|
| First Name<br>CCW                           | Last Name<br>Applicant                                    |
| Middle Name                                 | Date of Birth<br>1990-05-22                               |
| Drivers License Number<br>12345             | Optional Agency License Number<br>1234567                 |
| PHOTO OF DRIVERS LICENSE<br>DriverLicense_1 | PHOTO OF CCW PERMIT<br>Drop files here or click to upload |
| Appointment Date                            | Appointment Time<br>--:--:--                              |

Application lookup may take some time, please check back soon! We highly recommend giving us information about your appointment date if you have one so we can expedite the process for you.

[CANCEL](#) [SUBMIT FOR REVIEW](#)

Once you've filled out all the information, click the "submit for review" button. You will be redirected back to the home page of our website.

You'll notice that the "start here" button has now changed to "pending review." This indicates that the request for your application to be linked has been received.



Our licensing staff will manually review this request and link your application.

Once it has been linked, you will be notified via email by our licensing department, and they will provide further instructions. It should be noted that you may be requested to provide previously uploaded documents, so please ensure you have access to those.

Thank you for your patience and cooperation during this system transition.